



How are you doing?

Health and Social Care is a complex business and it's getting more complicated every day and we say how are you doing?

Regulation and public expectation is driving rapid and complex change and the result is a statutory and competitive requirement to deliver excellence to remain sustainable.

Regulation is often referred to as a minefield with so many demands, so many pitfalls and an ever increasing complexity. The high profile failures of recent years like Mid Staffs NHS Foundation Trust and Winterbourne View Care Home have led the public to demand the highest levels of safety, quality, openness and accountability.

The Government reforms commencing April 2013 are likely to lead to a level of public expectation that will widen. Resulting in GP's, Dentists and other registered community services facing increased demand for compliance and transparency by the public.

This landscape presents a rapidly changing and challenging phenomenon.

That's why we ask
how are you doing?



Governance Risk Compliance Solutions
YOUR COMPLIANCE PARTNER

www.grcsolutions.org.uk

Our research has evidenced, currently, more than 30% of Health and Social Care Providers are failing to meet the Care Quality Commission (CQC) Essential Standards of Quality and Safety.

(Source: Our review of CQC Compliance Assessment Reports across Derbyshire Nottinghamshire and Yorkshire, March 2013)

That is without even considering compliance with the raft of other regulators and regulations in the **minefield** that is **regulation**.

is this you? do you want to avoid this being you?

If the answer is **yes** to either then **GRCS** could be your solution.

The NHS Commissioning landscape for Health and Social Care changed from April 2013 and is evolving, bringing with it a raft of new performance and compliance expectations. The public quite rightly expect continuous improvement in quality, safety and experience with an increasing need for transparency.

If you understand, comply with and deliver against this landscape you have achieved a phenomenal feat, and we say **well done**.

If you feel that you need help to understand, comply with and deliver against this landscape GRCS are here to partner with you. We can help you to demystify, comply and perform.

This will free you up to manage and grow your business, remain sustainable and competitive. This applies to the Health and Social Care commissioning framework and a free market economy.

The theory is that proactive compliance is generally cheaper and more effective than reactionary rectification. Even without taking reputational damage and customer confidence into consideration.





GRCS, your **compliance partner** can provide help, support and expertise in a range of areas.

Regulators

- Care Quality Commission
- Health and Safety Executive
- Information Commissioner



Subject Matter Expertise

- Assurance
- Business Continuity
- Business Performance
- Continuous Quality Improvement
- Due Diligence
- Health and Safety
- Health and Social Care Commissioning Contracts
- Infection Prevention and Control
- Information Security, NHS IG Toolkit and ISO27001
- Quality and Safety Systems
- Rectification from failure to comply with regulation and performance standards
- Risk Management
- Root Cause Analysis
- Standards and Performance Frameworks
- Training and E-Learning



why trust GRCS as a compliance partner

GRCS is a new enterprise but that means nothing! The expertise and experience in the team at GRCS spans decades and that means a lot!

The team understand the historical perspective in Health and Social Care through the decades and they are bang up to the minute with the current landscape.

Our team's expertise is wide, deep and varied. We have a range of subject matter experts available to support you when you need us.

We can provide a simple diagnostic assessment, report and recommendations right through to a full compliance management service. We will agree with you a service scope that meets **your** individual needs.

For more information please visit our website
www.grcsolutions.org.uk

You can enquire on line, leave a message on our voicemail system 01332 345840 where we will contact you within 24 hours or you can call any member of our senior team directly on their mobile telephone. We will be happy to help.